GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA

UNSTARRED QUESTION NO:885
ANSWERED ON:08.08.2013
PRIVATE AGENCIES IN RAIL RESERVATION
Rane Dr. Nilesh Narayan

Will the Minister of RAILWAYS be pleased to state:

(a) whether the Railways have decided to provide railway reservation through private agencies;

(b) if so, the details thereof and the terms and condition in this regard;

(c) whether the existing reservation arrangements and ticket counters are not adequate as per demand of passengers; and

(d) if so, the necessary arrangements proposed to be made in this regard?

Answer

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS (SHRI ADHIR RANJAN CHOWDHURY)

(a) & (b): At present, computerised Passenger Reservation System (PRS) terminals are provided only at Railway reservation centers, post offices and at a few Government establishments. However, under the internet ticketing system, at present 92 agents including 77 private agencies are enlisted with IRCTC for booking reserved e-tickets.

(c): The existing reservation arrangements are adequately catering to the normal ticketing demand of the passengers.

(d): Does not arise.